

## Operating System Summary

This sections summarizes the support for IP Office applications by IP Office Release 6. Some specific features of applications may have additional requirements. Those requirements will be details in the appropriate application installation manual.

### Windows Operating System Support

The following table gives a summary of the operating systems on which the IP Office applications that are part of the IP Office Release 6 have been tested and are supported. While the applications may function of other operating systems, they have not been tested by Avaya and are not supported.

IP Office Application	Client Systems						Server Systems		
	XP Pro		Vista		Windows 7		2003	2008	
	32	64	32	64	32	64	32	32	64
<b>Voicemail Pro sever</b>	✓		✓				✓	✓	✓
<b>... plus UMS</b>							✓	✓	✓
<b>... plus campaigns</b>							✓	✓	✓
<b>Voicemail Pro client</b>	✓	✓	✓	✓	✓	✓	✓	✓	✓
<b>ContactStore</b>			✓				✓	✓	
<b>one-X Portal for IP Office</b>							✓	✓	✓
<b>Customer Call Reporter</b>							✓	✓	✓
<b>SoftConsole</b>	✓		✓	✓	✓	✓			
<b>IP Office Manager</b>	✓	✓	✓	✓	✓	✓	✓	✓	✓
<b>System Monitor</b>	✓	✓	✓	✓	✓	✓	✓	✓	✓
<b>System Status Application</b>	✓	✓	✓	✓	✓	✓	✓	✓	✓
<b>TAPI - 1st Party</b>	✓	✓	✓	✓			✓	✓	✓
<b>TAPI - 3rd Party</b>	✓	✓	✓	✓			✓	✓	✓
<b>Phone Manager Lite/Pro</b>	✓		✓						
<b>Phone Manager PC SoftPhone</b>	✓		✓						

- Vista support is only on Business, Enterprise and Ultimate versions.
- Windows 7 support is only on Professional, Enterprise and Ultimate versions.

### Virtual Server Support

For IP Office Release 6, all applications supported on Windows server operating systems are supported while running on the following virtual servers:

- **VMWare.**
- **Microsoft Virtual Server.**

### Browser Application Support

The following applications are accessed using web browsers. The table below details the browsers tested by Avaya.

Application	Windows				Mac
	Internet Explorer	Firefox	Opera	Safari	Safari
<b>Voicemail Pro UMS</b>	✓ 7+	✓ 3+	✓ 2+	✓ 3.2+	✓ 3.2+
<b>one-X Portal for IP Office</b>	✓ 7+	✓ 3+	✓ 2+	✓ 3.2+	✓ 3.2+
<b>Customer Call Reporter</b>	✓ 7+	✓ 3+	✓ 2+	✓ 3.2+	✓ 3.2+
<b>ContactStore</b>	✓ 7+				

### Microsoft Outlook Support

Where IP Office applications interact with Microsoft Outlook, for IP Office Release 6 the version of Outlook supported are Outlook 2003 and Outlook 2007.

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[http://marketingtools.avaya.com/knowledgebase/businesspartner/ipoffice/mergedProjects/installation/pc\\_spec.htm](http://marketingtools.avaya.com/knowledgebase/businesspartner/ipoffice/mergedProjects/installation/pc_spec.htm)

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